HOTEL POLICY FOR ACCOMMODATION WITH PETS

Hotel Antler Butovická 348, 742 13 Studénka ICKO: 27831116, DIC: CZ27831116

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Dogs and other pets may share a room only with prior consent of the hotel management and provided that the owner proves their safe health condition and agrees and respects these hotel rules for staying with pets.

The surcharge for accommodation with a pet is CZK 300 per night.

On arrival we will require a refundable cash deposit of 2500 CZK / 100 Euro. The deposit will be used in the event of soiling or damage to the hotel and its facilities. The deposit will be refunded in the event of a smooth termination of the stay.

- On the day of accommodation, the customer shall present to the operator a vaccination card or Euro passport with a valid vaccination against: rabies, infectious hepatitis, leptospirosis and parainfluenza.
- The owner of the animal is fully responsible for the animal.
- Dogs and other animals must not be allowed to rest/lie on a bed or couch.
- All dogs must be kept on a lead in all public areas of the hotel and garden.
- Guests are required to clean up after their dogs around the hotel with dog waste.
- Dog walking is prohibited on the hotel premises.
- Guests must ensure that the dog does not disturb other hotel guests in any way, e.g. by barking.
- In case of any damage to the hotel facilities by the animal, the client is obliged to pay the full amount of the damage.
- Cleaning and inspection of the room where the guest is staying with the animal must be made possible so as not to endanger the staff or other hotel guests. Inspection must be allowed at least once a day to detect any damage or excessive soiling.
- In the event that the animal causes a nuisance to hotel guests or damages hotel facilities and equipment, the stay may be terminated without refund.

If the dog or pet is not reported at the time of booking and there is no vacancy in the accommodation designated for a stay with an animal or does not meet the given parameters - the guest will not be accommodated. And is obliged to pay the full amount of the stay without refund.